# TENDER DOCUMENT FOR MANPOWER SERVICE PROVIDER

# OFFICEOFTHE PRINCIPAL GOVT. ITI, PARADEEP, JAGATSINGHPUR At:-Nuagarh, Po/Ps:-ParadeepLock, Dist:- Jagatsinghpur,OdishaPin:-754141

Email:-itiparadeep@gmail.com Contact Number: 9861382733

Price:-Rs.500/-(Those who download the tender document From website should enclose a DD for Rs.500/-In favour of Principal Government ITI, Paradeep, Jagatsinghpur Towards cost of tender)







#### ${\bf OFFICEOFTHE\ PRINCIPAL\ GOVT.ITI,\ PARADEEP,\ JAGATSINGHPUR}$

 $At: Nuagarh, Po/Ps: Paradeep Lock, \ Dist: Jagatsing hpur, Odisha Pin-754141$ 

Email:-itiparadeep@gmail.com Contact Number: 9861382733

#### No 25/Dt. 07.03.2022

Tender Call Notice for award of contract for providing manpower services of **Group-D** 

#### Category service for a period of one year w.e.f. March-2022.

Sealed in Tenders are invited from registered Manpower Service Providing Agencies having good track records in the field to provide manpower for the **Group-D** category services **for a period of one year w.e.f. March- 2022 and likely to be renewed** considering to performance.

The detailed information for outsourcing of aforesaid services is given in the Bid Document which may be downloaded from the following websites <a href="www.itiparadeep.com">www.itiparadeep.com</a> from 08.03.2022 .The last date for receipt of Tender is 16.03.2022 by 5.00 P.M through speed post/regd. Post/ Courier service only. The bid document will not be received by any other means.

The undersigned reserves the right to accept/ reject/cancel any or all tenders without assigning any reason thereof.

Sd/Principal
Govt.ITI, Paradeep

# GOVT. INDUSTRIAL TRAINING INSTITUTE, PARADEEP, JAGATSINGHPUR BID DOCUMENT

For providing Manpower for **Group-D** services to Govt. I.T.I., Paradeep in Jagatsinghpur district by registered Manpower Service Providing Agency.

(a) Period of available of Bid Document : 08.03.2022 to 16.03.2022

in websites.

(b) Last Date and time for submission of : 16.03.2022 by 2.00P.M.

Bid Document through Speed post.

(c) Date and time for opening of
 (i) Technical Bids : 16.03.2022 at 3.00 P.M.

(ii) Financial Bids : 16.03.2022 at 4.00 P.M.
(d) Venue of opening of bid document : Govt. ITI, Paradeep, At-1

id document : Govt. ITI, Paradeep, At- Nuagarh,
Po/Ps-ParadeepLock
Dist- Jagatsinghpur.

(e) Likely date for commencement of : 02.04.2022

Deployment of required manpower.

#### **CONTENTS OF TENDER DOCUMENT**

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- 1. The Agreement shall commence from <u>02.04.2022</u> (date) and shall continue for a period of one year unless it is felt by the authority to curtail or terminate the agreement owing to deficiency of service, sub-standard quality of manpower deployed, breach of contract, regular appointment of staff by the Government etc. or change in requirements.
- 2. The Agreement shall automatically expire on **01.04.2023** (date) unless extended further by mutual consent of the Manpower Service Provider and the Authority.
- 3. The Agreement may be extended, on the same terms and conditions or with some additions/ deletions / modifications, for a further specific period mutually agreed upon by the Manpower Service Provider and the Authority.
- 4. The manpower service provider shall not be allowed to transfer, assign, pledge or subcontract its rights and liabilities under this agreement to any other agency or organization by whatever name be called without the prior written consent of the authority.
- 5. The manpower service provider will be bound by the details furnished by it, to the authority, while submitting the Bid or at subsequent stage. In case, any of such document furnished by it, is found to be false at any stage, it will be deemed to be a breach of terms of agreement making it liable for legal action besides the termination of the agreement.
- 6. The Authority reserves the right to terminate the Agreement during initial period also after giving 15 days notice to the manpower service provider without assigning any reason.
- 7. The person deployed shall be required to report for work as per scheduled time of their duties fixed by the authority and in no case he will be paid extra remuneration beyond duty hours assigned to him. In case, the person deployed remains absent on a particular day or comes late/ leaves early on three occasions, proportionate deduction from the remuneration for one day will be made.
- 8. The person deployed will work on Govt. holidays and Sundays with remuneration as per rates approved by this office on attending such duty.
- 9. The manpower service provider shall nominate a coordinator who shall be responsible for immediate interaction with the Institute so that optimal services of the persons deployed could be availed without any disruption.
- 10. The entire financial liability in respect of manpower services deployed in the institute shall be that of the manpower Service Provider and the institute will in no way be liable. It will be the responsibility of the Manpower Service Provider to pay to the person deployed a sum not less than the rate quoted in the financial bid and produce such evidence as may be required by the authority.
- 11. For all intents and purposes, the Manpower Service Provider shall be the "**Employer**" within the meaning of different Rules & Acts in respect of manpower so deployed. The persons deployed by the Manpower Service Provider shall not have any claim whatsoever like employer and employee relationship against the institute.
- 12. The Manpower Service Provider shall be solely responsible for the redressal of grievances or resolution of disputes relating to persons deployed. The authority shall, in no way, be responsible for settlement of such issues whatsoever. In case the grievances of the deployed person are not attended to by the Manpower Service Provider, the deployed persons can place their grievance before a Joint Committee consisting of a representatives of the institute appointed by the authority and an authorized representative of the Manpower Service Provider.
- 13. The authority & staff of the institute shall not be responsible for any financial loss or any injury to any person deployed by the Manpower Service Provider in the course of their performing the functions/ duties, or for payment towards any compensation.
- 14. The persons deployed by the Manpower Service Provider shall not claim nor shall be entitled to Pay, perks and other facilities admissible to regular / confirmed employees during the currency or after expiry of the Agreement.
- 15. In case of termination of this Agreement on its expiry or otherwise, the person deployed by the Manpower Service Provider shall not be entitled to and shall have no claim for any absorption in regular or other capacity.
- 16. The person deployed shall not claim any benefit or compensation or absorption or regularization of deployment with the institute under the provision of rules and Acts. Undertaking from the person deployed to this effect shall be required to be submitted by the Manpower Service Provider.
- 17. **The Manpower Service Provider must be registered** with the concerned Govt. Authorities, i.e. Labour Commissioner, Provident Fund Authorities, Employees State Insurance Corporation etc., and a copy of the registration should be submitted. The Manpower Service Provider shall comply with all the legal requirements for obtaining License under Contract Labour (Regulations and Abolition) Act, 1970 if any, at his own part and cost, if required under the Act.
- 18. The Manpower Service Provider shall provide a **substitute well in advance** if there occurs any probability of the person leaving the job due to his/her own personal reasons. The payment in respect of the overlapping period of the substitute shall be the responsibility of the Manpower Service Provider.

- 19. The Manpower Service Provider shall be responsible for contributions towards Provident Fund and Employees State Insurance, wherever applicable.
- 20. The persons deployed by the Manpower Service Provider should have **good police** records and no criminal case should be pending against them. A declaration to that effect is required to be submitted by the Manpower Service Provider.
- 21. The persons deployed should be polite, cordial and efficient while handling the assigned work and their actions should promote good will and enhance the image of the institute. The Manpower Service Provider shall be responsible for any act of indiscipline on the part of the persons deployed.
- 22. The persons deployed shall, during the course of their work be privy to certain qualified documents and information which they are not supposed to divulge to third parties. In view of this, they shall be required to take oath of confidentiality and breach of this condition shall make the Manpower Service Provider as well as the person deployed liable for penal action under the applicable laws besides, action for breach of contract.
- 23. The Manpower Service Provider shall be responsible for compliance of all statutory provisions relating to minimum wages payable to different types of worker in respect of the persons deployed by it in the institute. The Institute shall have no liability in this regard.
- 24. The Manpower Service Provider shall also be liable for depositing all taxes, levies, Cess etc. on account of service rendered by it to the concerned tax collection authorities, from time to time, as per the rules and regulations in the matter. Attested Xerox copies of such documents shall be furnished to the institute.
- 25. The Manpower Service Provider shall maintain all statutory registers under the Law and shall produce the same, on demand, to the authority of the institute or any other authority under Law.
- 26. The Tax deduction at Source (T.D.S.) shall be done as per the provisions of Income Tax Act/ Rules, as amended, from time to time and a certificate to this effect shall be provided by the institute.
- 27. In case, the Manpower Service Provider fails to comply with any liability under appropriate law, and as a result thereof, the institute is put to any loss / obligation, monetary or otherwise, the institute will be entitled to get itself reimbursed out of the outstanding bills or the Performance Security Deposit of the Manpower Service provider, to the extent of the loss or obligation in monetary terms.
- 28. The Agreement is liable to be terminated because of non-performance, deviation of terms and conditions of contract, non-payment of remuneration of employed persons and non-payment of statutory dues. The institute will have no liability towards non-payment of remuneration to the person employed by the Manpower Service Provider and the outstanding statutory dues of the service provider to statutory authorities. If any loss or damage is caused to the institute & hostels concerned by the persons deployed, the same shall be recovered from the unpaid bills or adjusted from the Performance Security Deposit and if required the security deposit will be seized.
- 29. In case of breach of any terms and conditions attached to this agreement, the Performance Security Deposit of the Manpower Service Provider shall be liable to be forfeited besides annulment of the Agreement.
- 30. The Manpower Service Provider shall raise the bill, in triplicate, along with attendance sheet duly verified by the person appointed by the authority in respect of the persons deployed and submit the same to the authority in the first week of the succeeding month. The payment will be made in the 2<sup>nd</sup> week of the said succeed month accordingly.
- 31. The claims in bills regarding Employees State Insurance, Provident Fund, and Service Tax etc. should be necessarily accompanied with documentary proof pertaining to the concerned bill month. A requisite portion of the bill or whole of the bill account shall be held up till such proof is furnished, at the discretion of the authority.
- 32. The amount of penalty calculated @Rs.100/- per day on account of delay, if any, in providing a suitable substitute for the period beyond three working days by the Manpower Service Provider shall be deducted from its monthly bills in the succeeding month.
- 33. The Authority reserves the right to withdraw or relax any of the terms and condition mentioned above so as to overcome the problem encountered at a later state.
- 34. In the event of any dispute arising in respect of the clauses of the agreement the same shall be resolved through negotiation. Alternatively, the dispute shall be referred to the next higher authority or controlling officer for his decision and the same shall be binding on all parties.
- 35. All disputes shall be under the jurisdiction of the court at the place where the headquarters of the authority, who has executed the agreement, is located.

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#### **AGREEMENT**

2. Na Addro	-		2. Name Address		
1. Na Addro	_		1.Name Address		
Witne	ess: -		Witness:-		
		In the presence of w	ritness:-		
		f the Officer authorized to sign f Manpower service Provider	Signature of th Principal Govt.		
		<b>IN WITNESS WHEREOF</b> the parties hanto affixed or have here unto set their restitten above.			
	5. Tl	Terms and Conditions of the contract. hat this agreement is valid up to	·		
	4.	Terms and Conditions.  That in the event of any dispute that	-		
	3.	Institute) in conformity with the provise That the "Authority" hereby further Provider" the contract price at the time	ions of the Terms and C agrees to pay the "M	Conditions. Ianpower Serv	
		"Manpower Service Provider", the "Ma with the "Authority" to provid	npower Service Provide	er" hereby agr e engaged	ees as
	2.	and to be read and construed as part of that in consideration of the payment	f this agreement.		
110W	1.	That the Annexure containing the Term	a and Canditions shall l	ho doomod to fe	\rm
		reement witnesses as below:-			
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confo		whereas the "Manpower Service Provider" vith the Provisions of the agreement;	has offered its willingne	ess to the same	e in
in		reas, the "Authority" desires that the service——;	ces of "	" are requi	rec
		its successors or assignees of the other p		equires or aum	.115
Sri		Service Provider" which expression shall,	, here-in-after	r called	the
	M/s	<u>And</u>	re	epresented	by
succe	essors o	or assignees of the one part;			
		itute)which expression shall, where the contex	, here-in-after refeat so requires or admits	erred to as s, also include	its
C .1	The A	Agreement is made on this	day of between The	Principal, (Na	ıme

#### SCOPE OF WORK AND GENERAL INSTRUCTIONS FOR BIDDERS

- 1- Govt. ITI, Paradeep in Jagatsinghpur district requires the services of registered, reputed, well established and financially sound Manpower Service Providers to provide manpower for the Group-D category services on contract basis for day to day Office work, Cleaning, Gardening Sweeping, Watch ward, etc. works of the institute & hostel at the concerned Institutes.
- 2- The contract for providing the aforesaid manpower is likely to commence from **02.04.2022** (date) and would continue till **01.04.2023** (date) provided the requirement of the institute for manpower persists at that time or may be curtailed/ terminated before 01.04.2023 (date) owing to deficiency in service or substandard quality of manpower deployed by the selected Service Provider or because of change in the institute's requirements. The authority, however, reserves the right to terminate this initial contract at any point of time after giving one week's notice to the selected Service Provider.
- 3- The tentative present requirement Institute wise is noted below and likely to be increased or decrease in need basis.

Sl. No.	Purpose of work	Category of service	No.of Manpower required
1	Watchman	Group-D	03
2	Sweeper	Group-D	01

- 4- The Tender has been invited under **two bid system i.e. Technical Bid and Financial Bid.** The interested agencies are advised to submit separate sealed envelopes super scribing "**Technical Bid for Providing Manpower Services** for...( Name of Institute)....and "**Financial Bid for Providing Manpower Services** for ( name of Institute) Both sealed envelopes should be kept in a third sealed envelope super scribing "**Tender for Providing Manpower Services to (** Name of Institute) **vide Tender Call No.25 Dtd.07.03.2022**
- 5- The successful Bidder will have to deposit a **Performance Security Deposit** of **Rs.15,000/-** (Rupees Fifteen thousand) only in the form of Fixed Deposit Receipt (FDR) made in the name of the agency but hypothecated to the respective **Principal , Govt. ITI, Paradeep**, or in the form of Bank Guarantee from any Nationalized Bank in favour of the **Principal, Govt. ITI, Paradeep** covering the period of contract. In case, the contract is further extended beyond the initial period, the FDR/Bank Guarantee will have to be accordingly renewed by the successful Bidder.
- 6- The conditional bids shall not be considered and will be out rightly rejected in very first instance.
- 7- All entries in the Bid form should be legible and filled clearly. If the space for furnishing information is insufficient, a separate sheet duly signed by the authorized signatory may be attached. No overwriting or cutting is permitted in the Financial Bid Form. In such cases, the Bid shall be summarily rejected. However, the cuttings, if any, in the Technical Bid Application must be initialed by the person authorized to sign the tender bids.
- 8- The Technical bids shall be opened on the scheduled date and time in the presence of member of the Purchase Committee and the representatives of the Manpower Service Providers, if any, who wish to be present on the spot at that time.
- 9- The Financial Bid of only those Bidders will be opened whose Technical bids are found in order. The Financial bids shall be opened at the schedule time in the presence of the members of the Purchase Committee and representatives of the Manpower Service Providers, if any, who wish to be present on the spot at that time.
- 10-The Competent Authority of the Institute reserves the right to accept/reject/cancel all bids without assigning any reason.

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## TECHNICAL REQUIREMENTS FOR THE TENDERING MANPOWER SERVICE PROVIDER

- 1. The tendering manpower service provider should fulfill the following technical specifications:
  - a) The registered office or one of the branch offices of the manpower service provider should be located within the jurisdiction of the user institute.
  - b) They should be registered with the appropriate registration authority;
  - c) They should have at least 5-10 years' experience in providing manpower to Government Departments, Institutes, Public Sector Companies/ Banks, etc; with proof.
  - d) Agency should have minimum 100 nos. of manpower in a single contract in Govt. department for last 3 years.
  - e) Agency should have EPF, ESI & GST registration certificate.
  - f) Agency should have an ISO 9001-2015 registration certificate.
  - g) Agency should furnish EPF Challan with MCR for last 3 month.
  - h) Agency should have obtained PSARA / Home department license of Security Agency.
  - i) They should have registered with Labour Department i.e License under control Labour (Regulations & Abolition) Act-1970 having minimum 200 persons.
  - j) Annual Turnover of the service provider should be Rs. 5.0 Crore or more in respect of providing manpower on outsourcing basis only.
  - k) Monthly EPF Challan and ECR confirmation slip of the staff of at least 05 (Five) numbers of Government Organization with at least more than 200 persons engaged in any Government Organization ESI latest Challan and latest return copy of at least five Govt. Organizations.
  - l) They should have their own Bank Account.
  - m) They should be registered with Income Tax and Service Tax departments;
  - n) They should be registered with appropriate authorities under Employees Provident Fund and Employees State Insurance Acts.
  - o) They should have any other regulatory clearance (to be specified by the user Department) that may be required for providing manpower services.

## TECHNICAL REQUIREMENTS FOR MANPOWER TO BE DEPLOYED BY THE SUCCESSFUL MANPOWER SERVICE PROVIDER

- 1. He should be a citizen of India and be above 18 years of age and not exceeding 40 years.
- 2. The Minimum Educational Qualification shall be 8th Pass for group-D Manpower.

Shri Proprietor/ Director/ authorized signatory of the Service Provider, mentioned above, am competent to sign this declaration and execute this tender document;  2. I have carefully read and understood all the terms and conditions of the tender and undertake to abide by them;  3. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to	1.	Name of Tendering Manpower Service Provider:
Telephone No.  FAX No.  E-Mail Address  4. Banker of the Manpower Service Provider: (Attach certified copy of statement of A/c for the last Three years).  Telephone No. of Banker  5. PAN / GIR No. (Attach attested copy) :  6. Service Tax Registration No. (Attach attested copy)  8. E.S.I. Registration No. (Attach attested copy)  9. Additional information, if any (Attach separate sheet, if required)  Signature of Authorized person  Name: Seal:  DECLARATION  1. I Son / Daughter / Wife of Shri Proprietor/ Director/ authorized signatory of the Service Provider, mentioned above, am competent to sign this declaration and execute this tender document; 2. I have carefully read and understood all the terms and conditions of the tender and undertake to abide by them; 3. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document wunder appropriate law.  Signature of Authorized person Name: Seal:	2.	Name of Proprietor / Partner/Director:
FAX No.  E-Mail Address  4. Banker of the Manpower Service Provider: (Attach certified copy of statement of A/c for the last Three years).  Telephone No. of Banker  5. PAN / GIR No. (Attach attested copy) :	3.	Full Address of Registered Office:
E-Mail Address  4. Banker of the Manpower Service Provider: (Attach certified copy of statement of A/c for the last Three years).  Telephone No. of Banker  5. PAN / GIR No. (Attach attested copy) :  6. Service Tax Registration No. (Attach attested copy)  8. E.S.I. Registration No. (Attach attested copy)  9. Additional information, if any (Attach separate sheet, if required)  Signature of Authorized person  Name: Seal:  Date: Place:  DECLARATION  1. I Son / Daughter / Wife of Shri Proprietor/ Director/ authorized signatory of the Service Provider, mentioned above, am competent to sign this declaration and execute this tender document; 2. I have carefully read and understood all the terms and conditions of the tender and undertake to abide by them; 3. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.  Signature of Authorized person Name: Seal:		Telephone No.
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6. Service Tax Registration No. :		Telephone No. of Banker
7. E.P.F. Registration No. (Attach attested copy)  8. E.S.I. Registration No. (Attach attested copy)  9. Additional information, if any (Attach separate sheet, if required)  Signature of Authorized person  Name: Seal:  Date: Place:  DECLARATION  1. I,	5.	PAN / GIR No. (Attach attested copy) :
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Shri		DECLARATION
Name: Seal:	2.	Shri Proprietor/ Director/ authorized signatory of the Service Provider, mentioned above, am competent to sign this declaration and execute this tender document;  I have carefully read and understood all the terms and conditions of the tender and undertake to abide by them;  The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under
Seal: Date:		Signature of Authorized person
Date:		
		Seal:

# APPLICATION - FINANCIAL BID For Providing Manpower Assistance.

- 1. Name of tendering Manpower Service Provider:
- 2. Rate per month in respect of all statutory liabilities like Taxes, levies, cess etc. as applicable as per the Govt. norms.

3. The rate of consolidated remuneration shall not be exceeding to minimum **remuneration fixed by the Govt. for Group-D** manpower for a period of one month service.

Signature of Authorize	d	person
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Name: Seal:

Date: Place:

#### Notes:

- 1. The total rates quoted by the tendering agency should be inclusive of all statutory/ taxation liabilities in force at the time of entering into the contract.
- 2. The payment shall be made on conclusion of the calendar month for which duty has been performed by each manpower.

#### LEGAL:

- 1. The persons deployed shall, during the course of their work be privy to certain qualified documents and information which they are not supposed to divulge to third parties. In view of this, they shall be required to take oath of confidentiality and breach of this condition shall make the Manpower Service Provider as well as the person deployed liable for penal action under the applicable laws besides, action for breach of contract.
- 2. The Manpower Service Provider shall be responsible for compliance of all statutory provisions relating to minimum wages payable to different types of worker in respect of the persons deployed by it in the Institute. The Institute shall have no liability in this regard.
  - \*Note: Registration/License under the Contract Labour (Regulation and Abolition) Act, 1970 is applicable; to Manpower Service Provider employing more than 20 workmen.
- 3. The Manpower Service Provider shall also be liable for depositing all taxes, levies, cess etc. on account of service rendered by it to the Institute to the concerned tax collection authorities, from time to time, as per the rules and regulations in the matter. Attested Xerox copies of such documents shall be furnished to the Institute.
- 4. The Manpower Service Provider shall maintain all statutory registers under the Law and shall produce the same, on demand, to the authority of the Institute or any other authority under Law.
- 5. The Tax deduction at Source (T.D.S.) shall be done as per the provisions of Income Tax Act/ Rules, as amended, from time to time and a certificate to this effect shall be provided by the Institute.
- 6. In case, the Manpower Service Provider fails to comply with any liability under appropriate law, and as a result thereof, the Institute is put to any loss / obligation, monetary or otherwise, the Institute will be entitled to get itself reimbursed out of the outstanding bills or the Performance Security Deposit of the Manpower Service Provider, to the extent of the loss or obligation in monetary terms.
- 7. The Agreement is liable to be terminated because of non-performance, deviation of terms and conditions of contract, non-payment of remuneration of employed persons and non-payment of statutory dues. The Institute will have no liability towards non-payment of remuneration to the persons employed by the Manpower Service Provider and the outstanding statutory dues of the service provider to statutory authorities. If any loss or damage is caused to the Institute by the persons deployed, the same shall be recovered from the unpaid bills or adjusted from the Performance Security Deposit.

#### DOCUMENTS TO BE PROVIDED WITH THE TECHNICAL BID

- 1. Application Technical Bid;
- 2. Attested copy of registration of agency;
- 3. Certified copy of the statement of bank account of agency for the last three years;
- 4. Attested copy of the latest IT return filed by agency;

- 5. Attested copy of Service Tax registration certificate;
- 6. Attested copy of the P.F. registration letter / certificate;
- 7. Attested copy of the E.S.I. registration letter / certificate;
- 8. Certified documents in support of the Financial turnover of the agency;
- 9. Certified documents in support of entries in Technical Bid application;
- 10. Copy of the terms and conditions at pages **5 to 7** in Tender Document with each page duly signed and sealed by the authorized signatory of the agency in token of their acceptance.

# DOCUMENTS TO BE SUBMITTED BY THE SUCCESSFUL AGENCY BEFORE DEPLOYMENT OF MANPOWER

- 1. List of Manpower shortlisted by agency for deployment in **Institute in Jagatsinghpur district** containing full details i.e. date of birth, marital status, address, educational qualification etc.
- 2. Bio-data of all persons in the declaration that the information submitted are true and the said bio-data should be attested by Gazetted Officer.
- 3. Any other document considered relevant to the Manpower.

\*\*\*\*\***END**\*\*\*\*\*\*